Office of the Director-General World Health Organization 20, Avenue Appia, CH- 1211 Geneva 27, Switzerland cc: Human Resources Department.

Dear Sir / Madam,

I am writing to launch a formal complaint against Dr. Emilie van Deventer, head of WHO Electromagnetic Fields project.

At a Governmental conference in Copenhagen, May 27 2008, Dr. Emilie van Deventer mentioned the existence of a WHO mobile-phone base station study protocol.

Being well informed on the subject, this protocol was news to me so I wrote Dr. Deventer asking for a copy of the mentioned WHO base station study protocol. I received no reply.

I sent numerous follow-up e-mails to Dr. Deventer asking for the WHO base station study protocol. No reply.

I met Dr. Deventer at a conference in London, September 2008, where she expressed regret that she had been unable to reply to my e-mails due to "technical problems" with her e-mail address: emfproject@who.int

She encouraged me to re-send my query to her "new" e-mail and promised to look into the matter. I wrote her again, as she instructed, and received no reply.

On the 22'nd of January 2009, I sent a registered letter to Dr. Deventer and a copy to the Office of the Director-General. Someone at the WHO signed for both letters on the morning of January 26, 2009. Please find enclosed a copy of my letter and the tracking log of the Danish Postal Service.

Having received no reply or confirmation from Dr. Deventer nor the Office of the Director-General, I contacted WHO european headquarters in Copenhagen. They inquired with WHO headquarters and informed me that there was no trace of my letter to be found at the Office of the Director-General. Please find enclosed the e-mail reply from Sue Irmov in Copenhagen.

I am now launching a complaint against Dr. Emilie van Deventer and the WHO Electromagnetic fields project because of the most negligent handling of my simple and straightforward query: where is the WHO mobile-phone base station study protocol that Dr. Emilie van Deventer referred to in front of a conference audience in Copenhagen, 27'th of May 2008.

As I look forward to your reply I remain yours sincerely,

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